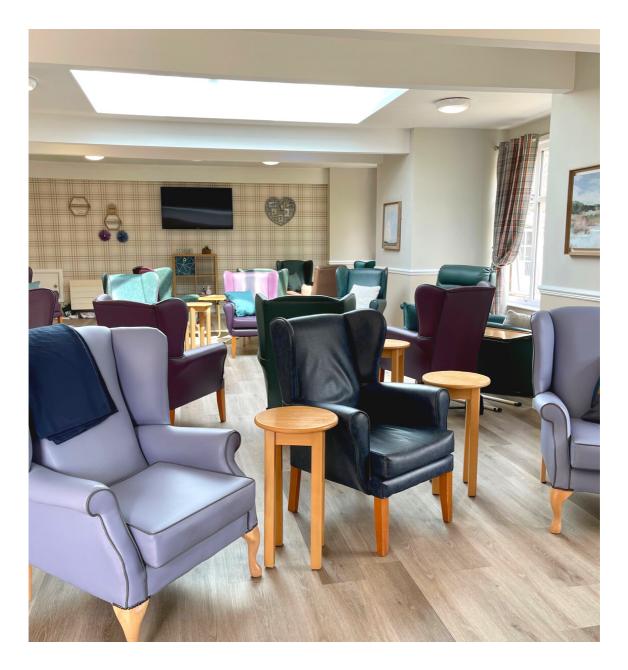


# AGNES AND ARTHUR



"We cannot praise all the staff enough. They have gone above and beyond to care for our mum. Her room was always clean, tidy and smelt fresh. Well done to all the staff and a massive thank you for all the love and care you have shown during Mum's stay"

### A BRIGHT & COSY HOME-FROM-HOME

Agnes and Arthur is a smaller Care Home, with only 44 bedroom, allowing us to create a warm and friendly atmosphere where each and every resident is given personalised care.

Our beautifully refurbished, modern and airy care home offers residential care for those needing a little extra support, as well as specialist dementia care.

We follow a person-centred approach to caregiving, meaning that our residents are offered high quality, efficient and effective care in a welcoming environment



The staff are lovely, they are so kind and caring towards the residents and their relatives. They work so hard and always have a smile on their face. We have attended a party today for residents and their families, which has been fabulous and thoroughly enjoyed by everyone. The activities coordinator and all the staff did a brilliant job.

carehome.co.uk review



#### OUR LOCATION & FACILITIES

At Agnes & Arthur we hope to provide everything you could need to live a full, sociable and enjoyable life, which is why we have a variety of socialising areas and some wonderful facilities.

Our facilities include:

- 44 beautifully renovated bedrooms, including 6 double bedrooms for couples
- Every bedroom is equipped with a TV/DVD
- An on-site Salon for pamper sessions
- A secure garden area where residents can take in the views

Agnes in Arthur is located in an area with plenty of beautiful green spaces and our residents can go for walks at Ford Green or around Bradeley village.

We are equipped and our staff are fully trained to be able to provide for the following types of care:

#### Residential Care I Respite Care I Dementia Care I Day Care

#### LIFE AT AGNES AND ARTHUR

At Agnes and Arthur respect, maintaining dignity and independence and person-centred care are at the heart of everything we do.

Activities are a key part of our Home life, and we have a monthly calendar of activities to keep our residents entertained, engaged and socialising together.

Some of our recent activities and events have included: arts and crafts days, animal handling visits, singalongs and visiting performers, a Harvest Festival service and Remembrance Day with a visit from the local school choir, bowling, theme days, gardening, board games, quizzes and bingo activities, pamper sessions and national events and celebrations

Although we have group activities, we understand that some of our residents enjoy keeping up with their own hobbies and interests and we do everything we can to help them continue with these, whether it's playing a musical instrument, gardening, knitting or something more unusual!

As well as activities within our Home, we organise regular days out where our residents are supported by our care staff and volunteers to go on trips to local attractions such as Gladstone Pottery, Brampton Museum, Hanley Museums, Stafford Arboretum and Trentham Gardens.

We also offer transport services which allow relatives to take their loved ones on day trips as well as providing transport to Agnes and Arthur when our residents join us for residential care, respite care or day care.



### MEAL TIMES AT AGNES AND ARTHUR

Meal times are at the heart of our life at Agnes and Arthur. As well as meals being part of our social life, we also understand how important good food and nutrition are to the overall wellbeing of our residents.

Every resident is offered a hearty breakfast, mid-morning snack, lunch, afternoon tea and an evening meal. We use fresh produce rather than frozen (where possible) and our menus are varied and change regularly.

All our residents are encouraged to join the community in the dining area at mealtimes, however, if they wish their meals can be served in the comfort of their own room.

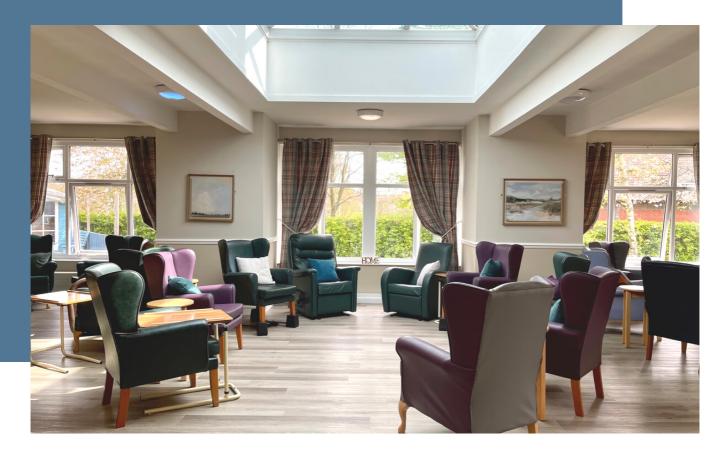
Along with all our healthy meals we also have fun with themed suppers , such as Pie and Pint Night, Fish Supper Evening and Olde World Foods.

Our other important special events are our residents' birthdays. These are always celebrated with a birthday cake and a sing song to help make their day special.

The choice of menu is excellent and all the meals are cooked to a very high standard and presented beautifully. Great care and attention is given to all residents, I am very happy that my brother in law is being so well looked after and cared for.



carehome.co.uk review



## VISITING AGNES AND ARTHUR

We like to create a friendly and lively atmosphere at Agnes and Arthur, so we are as flexible about visiting as we possibly can.

We believe that friends and family should be as much a part of our home life as possible, so we do everything we can to encourage regular visits and calls/video calls as well as keeping you updated through our social media pages and newsletters.

We also run a number of events throughout the year that are open to friends and family.

My sister is very pleased with all aspects of her care. From my point of view, I think the home is run very professionally and nothing is too much trouble. I phone my sister every day and always get to speak to her. I am extremely pleased with where my sister is. carehome.co.uk review

# **GETTING IN CONTACT**

If you would like to talk to us about your care, or the care needs of your loved one, or would like to come and visit us and see home-life for yourself at Agnes and Arthur, just contact us anytime.

You can call us on **01782 811 777** email us at **info@agnesandarthur.co.uk** or visit our website for more information **www.safeharbor.co.uk**.

Ihey treated mum with respect and dignity and worked with us to ensure she was as settled and as happy as she could be. The manager is fantastic, approachable and listens and always acted promptly on any queries or concerns that we have had. She seems to have a really good relationship with her staff and this makes them a fantastic team.

carehome.co.uk review



