



The Place Up Hanley

Safe Harbor



SAFE HARBOR
Residential Care

A Homely Feel in Luxurious Surroundings

At The Place Up Hanley, we've created a beautifully refurbished home with a warm, welcoming atmosphere where residents truly feel at ease.

It's a place where new friendships blossom, every day is full of purpose, and care is tailored to each individual's needs, delivered with compassion, dignity and respect.



1.



“This is one of the nicest homes I’ve ever been in.”

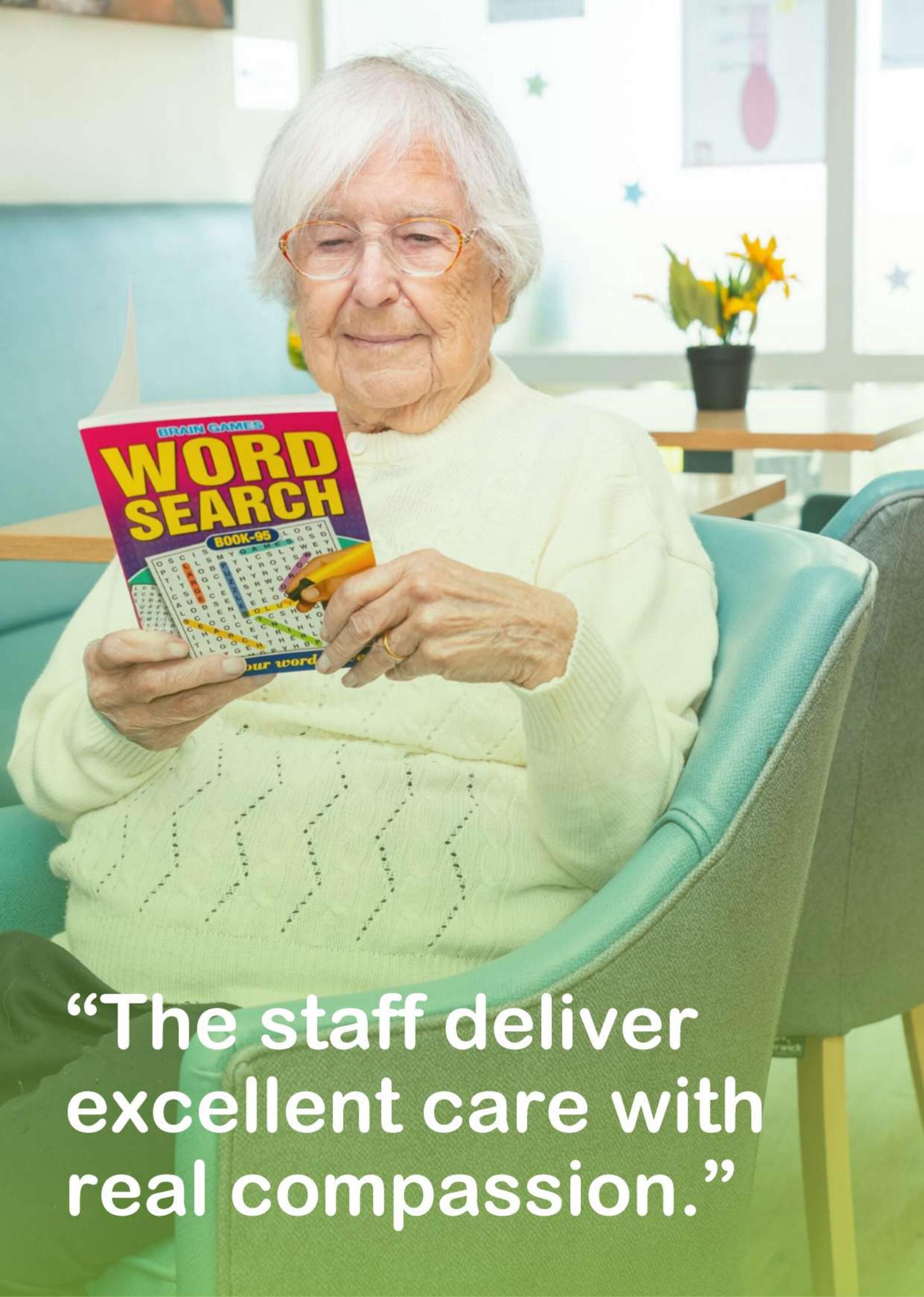


At The Place Up Hanley, we've created a warm and welcoming home where every resident feels truly valued and supported.

Situated in Bucknall, Stoke-on-Trent, our beautifully refurbished home provides personalised care tailored to each individual's needs.

Whether it's residential care, dementia support, mental health care, or short-term respite, our compassionate team is here to ensure comfort, dignity, and peace of mind.

3.



“The staff deliver excellent care with real compassion.”

Our Facilities

At The Place Up Hanley, we've created a space where residents can truly enjoy life—staying active, sociable, and connected.

From cosy corners to lively shared spaces, our home is designed for both relaxation and companionship, with a variety of facilities to support a full and enriching lifestyle.

Our facilities include:

- 47 luxury bedrooms, each with a TV and DVD player for comfort and entertainment
- Our own on-site pub, a popular spot for social gatherings and pub lunches
- A welcoming café for coffee mornings, chats, and special occasions
- An on-site corner shop stocked with treats, toiletries, and daily essentials
- A secure, enclosed garden—perfect for fresh air, conversation, and gardening
- Light-filled communal lounges with both quiet seating areas and larger spaces for group activities





“This is a brilliant place to be taken care of.”



Our highly trained team fosters a warm, community-focused environment where residents feel at home. With 24/7 expert care, engaging social activities, and beautifully refurbished spaces, we create a supportive setting where residents can thrive.

Whether for long-term care, dementia support, or short stays, our approach is always centred on well-being, companionship, and quality of life.

7.

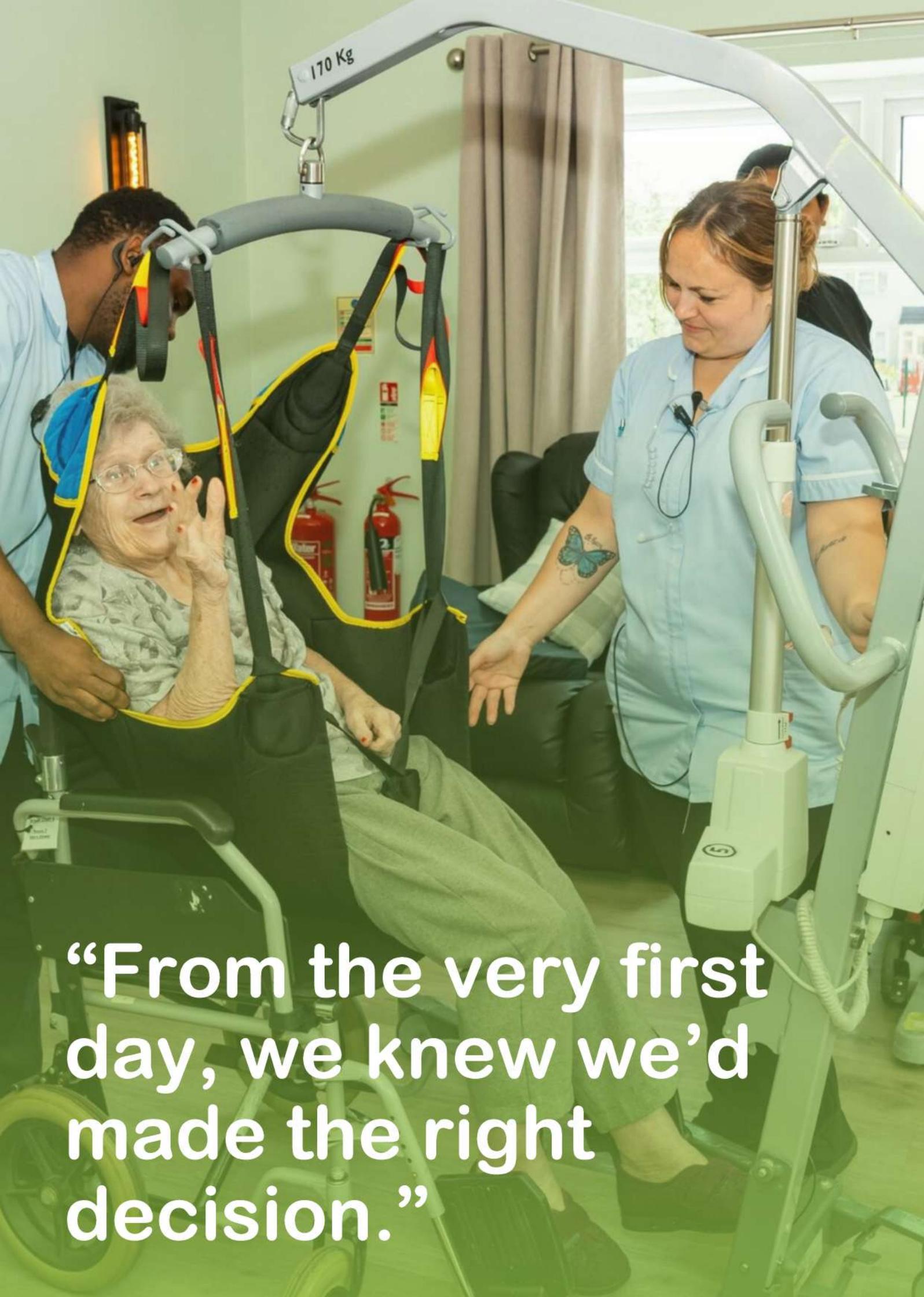


“Nothing is too much trouble.”



At The Place Up Hanley, we offer a wide variety of activities to keep residents engaged, active, and socially connected. Our monthly programme includes arts and crafts, music sessions, exercise classes, and themed events, all designed to suit different interests and abilities. Residents also enjoy regular outings to local attractions, including museums and gardens, with full support from our care team.

9.



“From the very first day, we knew we’d made the right decision.”



Mealtimes are a key part of life at The Place Up Hanley, bringing people together and supporting overall wellbeing.

We understand that good food nourishes both body and soul. That's why we offer a varied menu made with fresh ingredients wherever possible, with meals that are both nutritious and enjoyable.

Residents are served five times a day, including a hearty breakfast, mid-morning snack, lunch, afternoon tea, and a delicious evening meal. Our menus are thoughtfully planned and updated regularly to keep things interesting. While we encourage everyone to enjoy the social atmosphere of our dining areas, meals can also be served in the comfort of a resident's room if they prefer.



“Meals and entertainment are very good.”



"The staff are really friendly, approachable and deliver excellent care with such compassion."

The home is well-led, has great facilities and nothing is too much trouble for the team. Everywhere is so clean and the environment is comfortable. Thanks for everything you do for my mum."

Trusted by Families.

13.



“The activity coordinator is wonderful.”

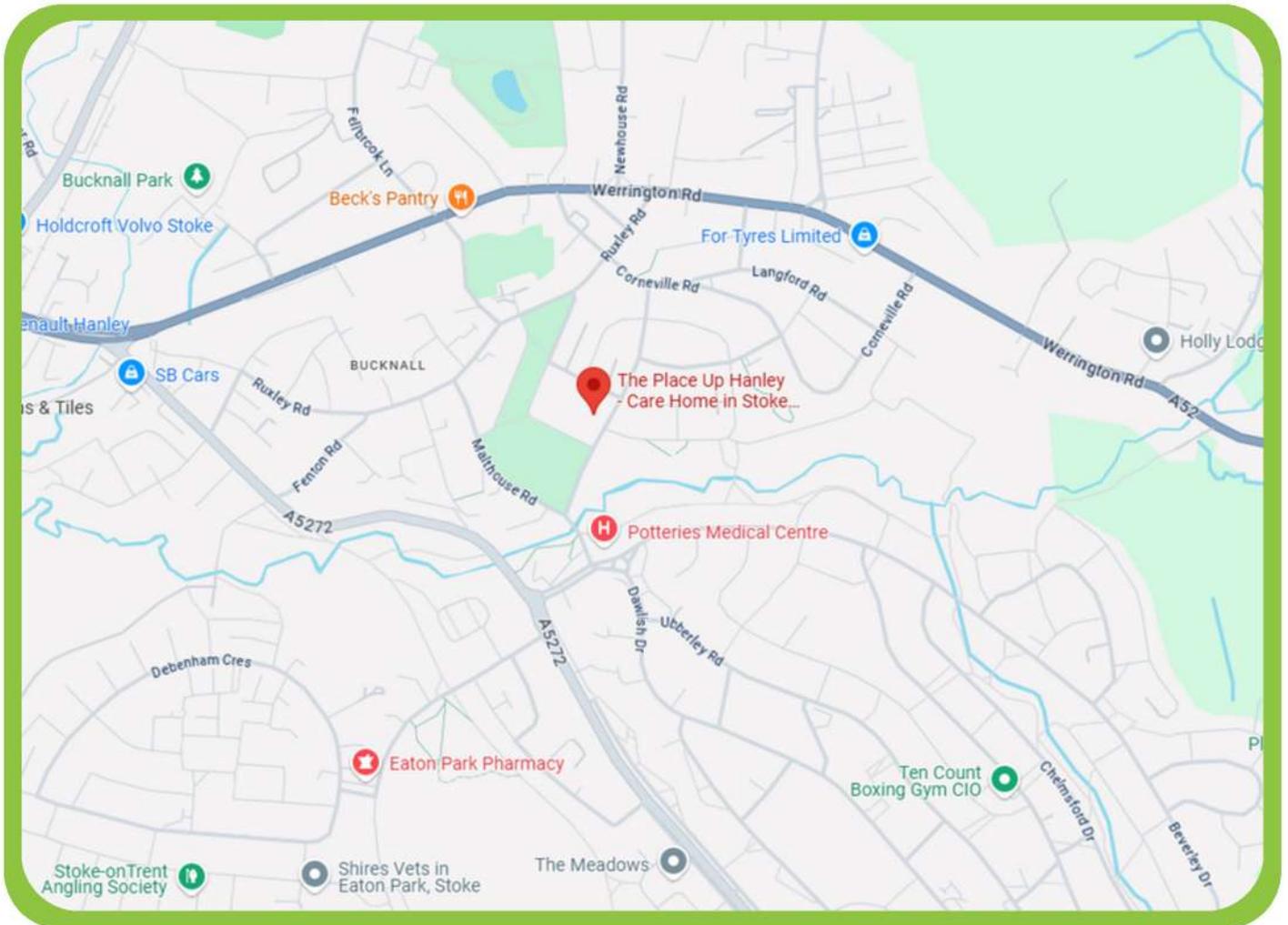
Visiting The Place Up Hanley

We like to create a friendly and lively atmosphere at The Place Up Hanley, so we are as flexible about visiting as we possibly can.

We believe that friends and family should be as much a part of our home life as possible, so we do everything we can to encourage regular visits and calls/video calls as well as keeping you updated through our social media pages and newsletters.

We also run a number of events throughout the year that are open to friends and family.





Finding Us.

Agnes and Arthur is based in Bradeley.
With parking available onsite.

Moorland View, Bradeley, Stoke-on-Trent
ST6 7NG

16.

Next Steps.

So you've decided The Place Up Hanley is right for you, what happens next?

If you would like to talk to us about your care, or the care needs of your loved one, or would like to come and visit us and see home-life for yourself at Agnes and Arthur, just contact us anytime.

You can call us on 01782 219 888 email us at info@theplaceuphanley.co.uk or visit our website for more information www.safeharbor.co.uk.





**“The carers are lovely
and welcoming.”**



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www.safeharbor.co.uk